



Member Resources

Vantage Medical Group is committed to providing quality care and service to our members. Vantage Medical Group Resources are available for you through your provider or you may access information regarding these resources on our website at www.vantagemedicalgroup.com.

- Access Standards
- Advance Directive
- Affirmative Statement
- After Hours Care Information
- Member Rights and Responsibilities
- Notice of Privacy Policy
- Provider Responsibilities
- Fraud, Waste and Abuse and Reporting Suspected Ethical Violations or Concerns
- Clinical Guidelines
- Utilization Management Guidelines/Criteria & Case Management Guidelines/Criteria
- Utilization Management staff contact information and business hours
- Health Services Programs, Policies & Procedures
- Staying Healthy Assessments
- Initial Health Assessments
- Recommended Health Screenings and Immunizations
- Health Education Classes & Resources
- Cultural & Linguistics (Interpreter Services)/Language Assistance Services (LAP)
- Community Resources
- California Children's Services (CCS)
- Comprehensive Perinatal Services Program (CPSP)
- Child Health and Disability Prevention Program (CHDP)
- Early Start /Early Intervention Programs
- Mental Health Resources

If you are in need of an interpreter, please call the following number to arrange for an interpreter prior to your appointment (951) 280-7700 or you may call your Health Plan's member services department to request interpreter services at no cost

to you. For the hearing impaired and TDD/TTY users, please contact your Health Plan at the number listed on the back of your Member ID card.

Remember you can access our resources information on the web at www.vantagemedicalgroup.com or contact us directly by calling our Customer Services Department at (951) 280-7700.

Vantage Medical Group
Quality Management Department