

Affirmative Statement

Utilization Management (UM) decisions made by FirstChoice Medical Group are based only on appropriateness of care, service and existence of coverage.

FirstChoice Medical Group does not specifically reward providers of UM Staff for issuing denials of coverage.

UM decision are not rewarded by financial incentives or rewards.

FirstChoice Medical Group does not reward providers, employees or other individuals for issuing a denial of coverage or service. Denials are based on lack of medical necessity or benefit coverage.

Providers are ensured independence and impartiality in making referral decisions that will not influence; hiring, compensation or financial gain, termination, promotion or other similar matters.